

**With the expiration of federal waivers, Districts require assistance managing escalating meal debt.**

**An SNA Survey shows** “96.3% reported **unpaid meal charges/debt** is a challenge. 65.4% said debt is a *significant challenge*. Among the 847 districts that reported the amount of their current debt, total accumulated unpaid meal debt exceeded \$19 million. Per district debt varied widely, ranging from \$15 to \$1.7 million.”

Staffing shortages sharpen the need for automated communications with parents. In many cases multiple notifications will be necessary.

**These unique features give Districts the tools and reporting needed to manage school meal debt. Customers report up to 70% reduction in debt year over year.**

- Automated notifications
- Configurable business rules
- Definable frequency escalation
- Payment plan management
- Daily or weekly aging reports
- District Dashboard
- Customized debt level tracking
- POS System Integration
- Family balances
- Custom reports & exports

Balance Date	Balance	FRP Status	Enrolled Status	Suspend Letters Setting
10-18-2018	-4.25	P	E	No
10-19-2018	-7.15	P	E	No
10-22-2018	-3.05	P	E	No
10-23-2018	-7.30	P	E	No
10-24-2018	-11.55	P	E	No

District-wide dashboard for collections, automated escalation notifications, individual and family balance history, letters and email archive, complete audit trail, and more...



**PCS Revenue Control Systems** Balance Tracking and Collections Management **Arlington ISD**

Dashboard | In-Process, In-Collections & Archived Students | Action Items | Letter & Program Settings | My Settings

### DASHBOARD - IN-PROCESS STUDENTS

Total Debt: \$119,947.51      Last Balance Date: 10-24-2018  
 Students In Process: 7,083      Avg. Days In Process: 29.42      Avg. Debt Per Student: \$16.93

Site	Total Debt	Students In Process	Avg. Debt Per Student
Adkins Elem.	\$1,514.20	93	\$16.28
Adkins Elem.	\$277.11	22	\$12.60
Anderson Elem.	\$867.13	38	\$22.82

**Color Legend:**  
 Green: Site average debt per student is less than 85% of the district average  
 Orange: Site average debt

**Existing Payment Plan(s) For This Student**

Pmt #	Payment Due Date	Payment Due Amt.	Payment Made Date	Payment Made Amt.

**Create Payment Plan Wizard**

Balance Due: 11.55  
 Payment plan based on desired pmt. amt.  
 Payment plan based on desired time frame

Start Date: 10-24-2018      Pmt. Freq.:      # Pmts.:     

Pmt #	Payment Due Date	Payment Due Amt.	Remaining Balance

**In-Process Balance History** | Letters Sent | Notes | Payment Plans

Del	Date/Time	Note Type	Note Comments
	2018-10-24 12:52:20		

Select Comm Date: October, 2018  
 Sun Mon Tue Wed Thu Fri Sat  
 30 1 2 3 4 5 6  
 7 8 9 10 11 12 13  
 14 15 16 17 18 19 20  
 21 22 23 24

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**In-Process Balance History** | Letters Sent | Notes | Payment Plans

Letter Sent Date / Time	Letter #	Master Filename / Student Letter Filename	Sent To Email Address
2018-10-18 10:18:58	1	Negative Meal Account Balance Notification First.docx Letter For Student 411429 - 2018-10-18	ashley.blair@arlingtonisd.net

**Balance Tracking - Students In Process Report**

StudentID / Name / School	Balance	Days In Proc	Date Entered Process	FRP Status	Enrollment Status	Parent Name / Household ID	Address	Phone
411429 Hansen, Ryan Adkins Elem.	-33.00	28	09-26-2018	F	E	Ray Hansen 441112	1403 Harvest Hill Ln Arlington, TX 76010	817-437-4300
411429 Hansen, Lydia, April Adkins Elem.	-27.80	61	08-24-2018	F	E	Shaunette Spruill 112412	1013 Timberline Ct Arlington, TX 76010	817-267-1014
411429 Hansen, Cameron Adkins Elem.	-27.50	61	08-24-2018	F	E	Willy Hansen 141112	1003 Harvest Hill Ln Arlington, TX 76010	817-267-4007
411429 Hansen, Kelly Adkins Elem.	-26.70	21	10-03-2018	R	E	Gerardo Pagan 112112	1003 Harvest Hill Ln Arlington, TX 76010	817-267-4011

